

Warrant I

SALES Products Detail

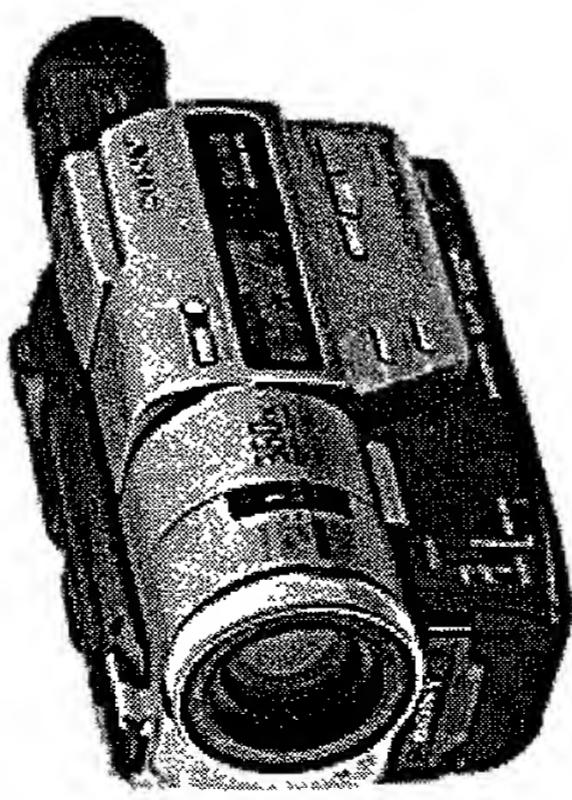
Where would you like to go ?

View Shopping Cart

Product Description

Code	DCR-TR7000
Description	Digital Camcorder
Price	UKP 593.97
Category	Electronics
Sub-Category	Consumer Electronics
Product Warranty	3 YR : 3 Yr Warranty
Location	United Kingdom : UKP 133.65
Total Price	United Kingdom : UKP 133.65 The World : UKP 178.20

SONY 12



10

16

14

20

18

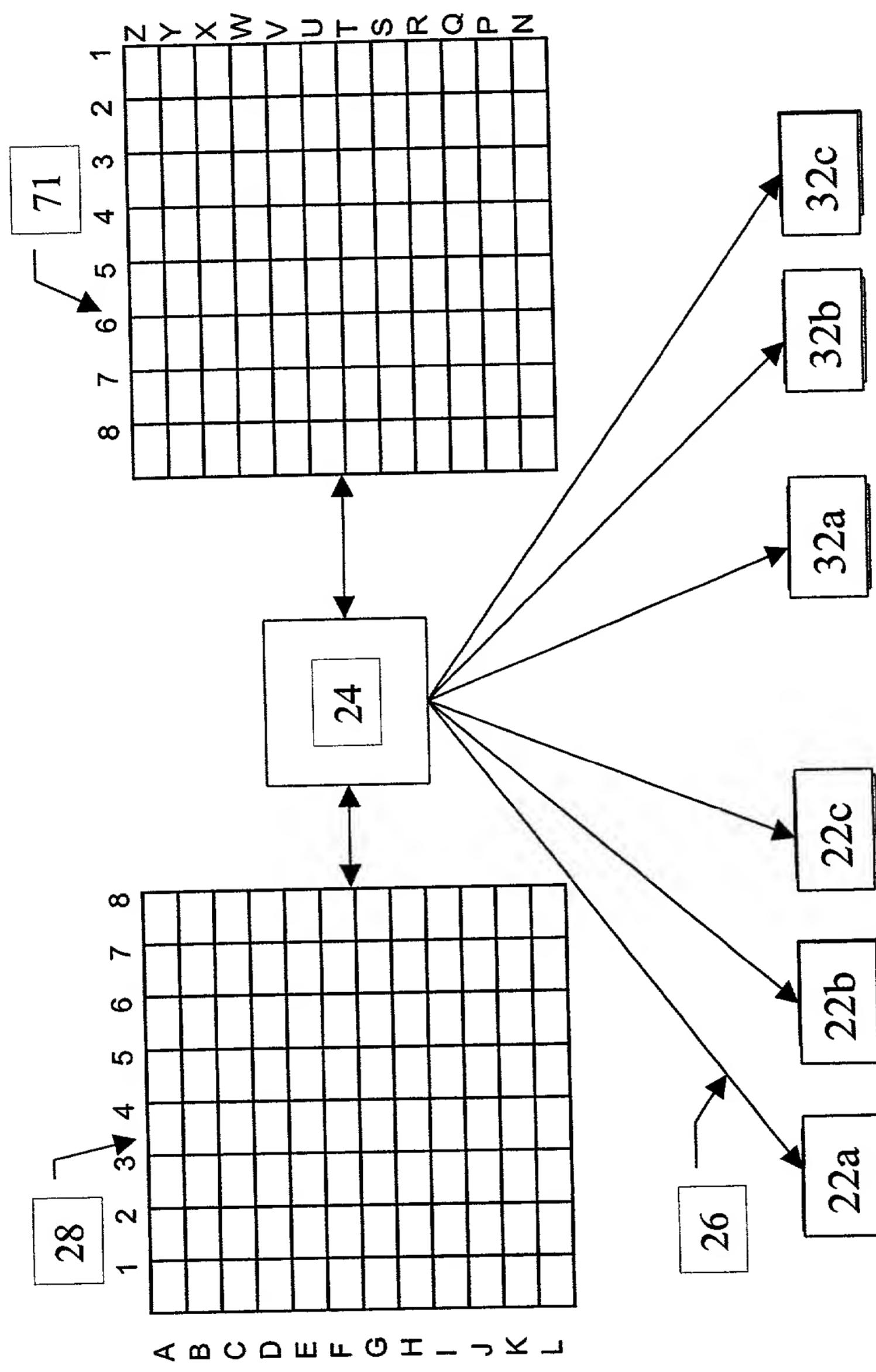
[Return to previous page](#)

[Advanced Search](#) | [Products](#) | [Warranties](#) | [Shopping Cart](#) | [Home](#) | [▲](#)

Fig 1

Fig. 2

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100





24

Welcome Robert Thomson

Figure 3

25,000 Miles
When you buy E*TRADE today
earn up to...
\$100 Miles

42

25,000 Miles
When you buy E*TRADE today
earn up to...
\$100 Miles

40

Home

Edit

16

75

70

74

36

64

62

63

68

72

56

Product

74

30

38

22a

34

66

40

46

44

Edit

Car

44

46

48

49

50

52

54

56

58

60

62

64

66

68

70

72

74

76

78

80

82

84

86

88

90

92

94

96

98

100

102

104

106

108

110

112

114

116

118

120

122

124

126

128

130

132

134

136

138

140

142

144

146

148

150

152

154

156

158

160

162

164

166

168

170

172

174

176

178

180

182

184

186

188

190

192

194

196

198

200

202

204

206

208

210

212

214

216

218

220

222

224

226

228

230

232

234

236

238

240

242

244

246

248

250

252

254

256

258

260

262

264

266

268

270

272

274

276

278

280

282

284

286

288

290

292

294

296

298

300

302

304

306

308

310

312

314

316

318

320

322

324

326

328

330

332

334

336

338

340

342

344

346

348

350

352

354

356

358

360

362

364

366

368

370

372

374

376

378

380

382

384

386

388

390

392

394

396

398

400

402

404

406

408

410

412

414

416

418

420

422

424

426

428

430

432

434

436

438

Fig. 4

Company	<input type="text"/>
first Name	<input type="text"/>
Last Name	<input type="text"/>
Address	<input type="text"/>
City	<input type="text"/>
	<input type="button" value="Update"/>
	<input type="button" value="Reset"/>

Warranty

CUSTOMERS

Repair Status

Where would you like to go?

Problem Details

Reported 2/21/00

Status A

Problem Type Hardware

Company XI Capital Ltd

Name Paul Benevides

Product DCR-TR7000

Description Digital Camcorder

Manufacturer Sony Corporation of America

34

38

52

Problem this could be further detail

48

Activity Log

Activity Date	Text
2/21/00	Problem Entered
2/21/00 12:12:00 PM	Off-site repair service order generated for MR FDXT
2/21/00 12:17:00 PM	Shipping request generated (Leg 1) for UPS EXPRESS
2/21/00 12:19:00 PM	Product collected 02/20/2000
2/21/00 12:20:00 PM	Product delivered 02/21/2000 to Fred

50

48

54

Fig 5

Fig 6

Company	
Name	
Date	
Product	<input type="checkbox"/> 58
	<input type="checkbox"/> 60
Manufacturer Fault Type	
Problem	
	<input type="button" value="Submit"/>
	<input type="button" value="Reset"/>

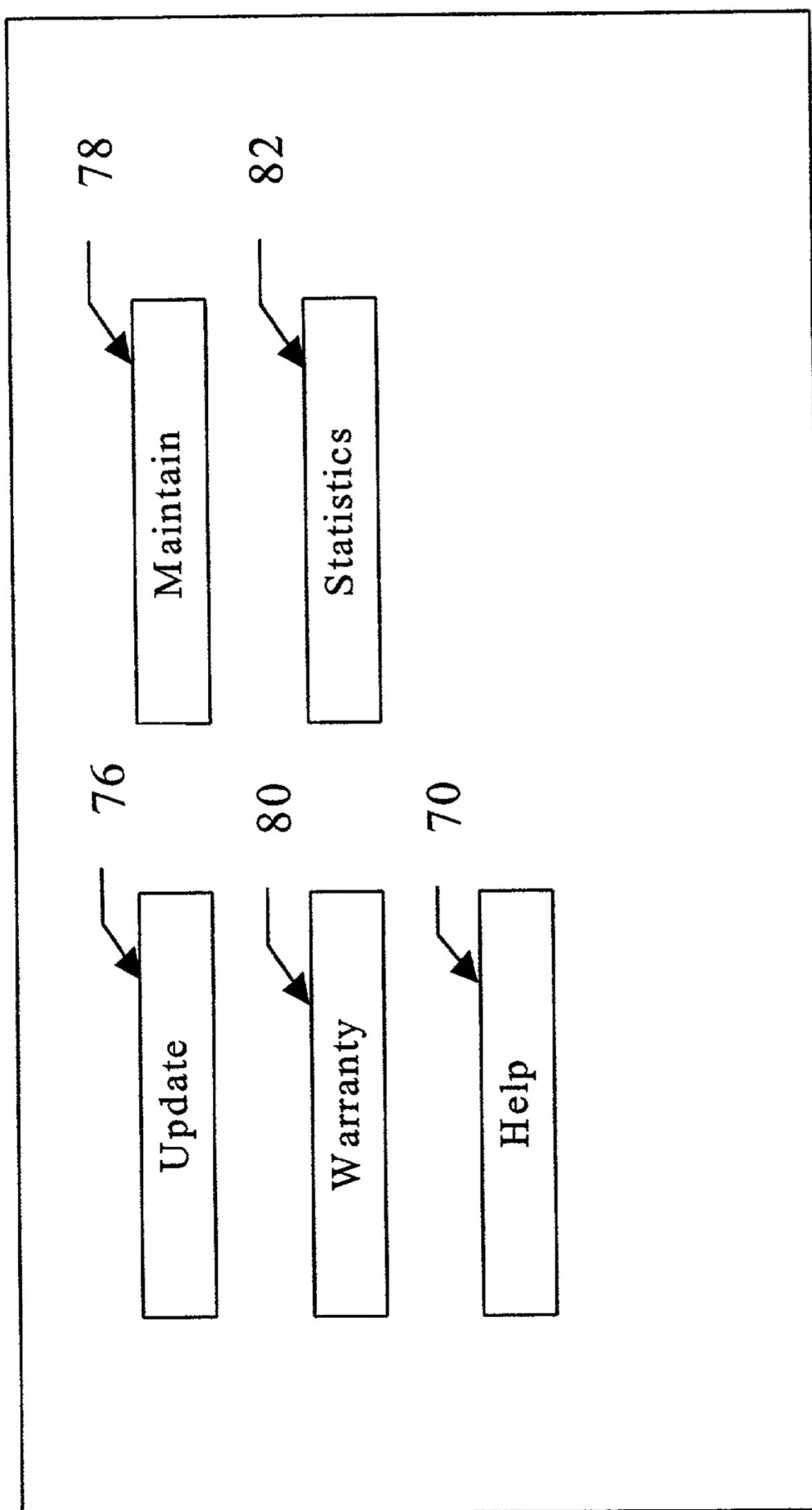
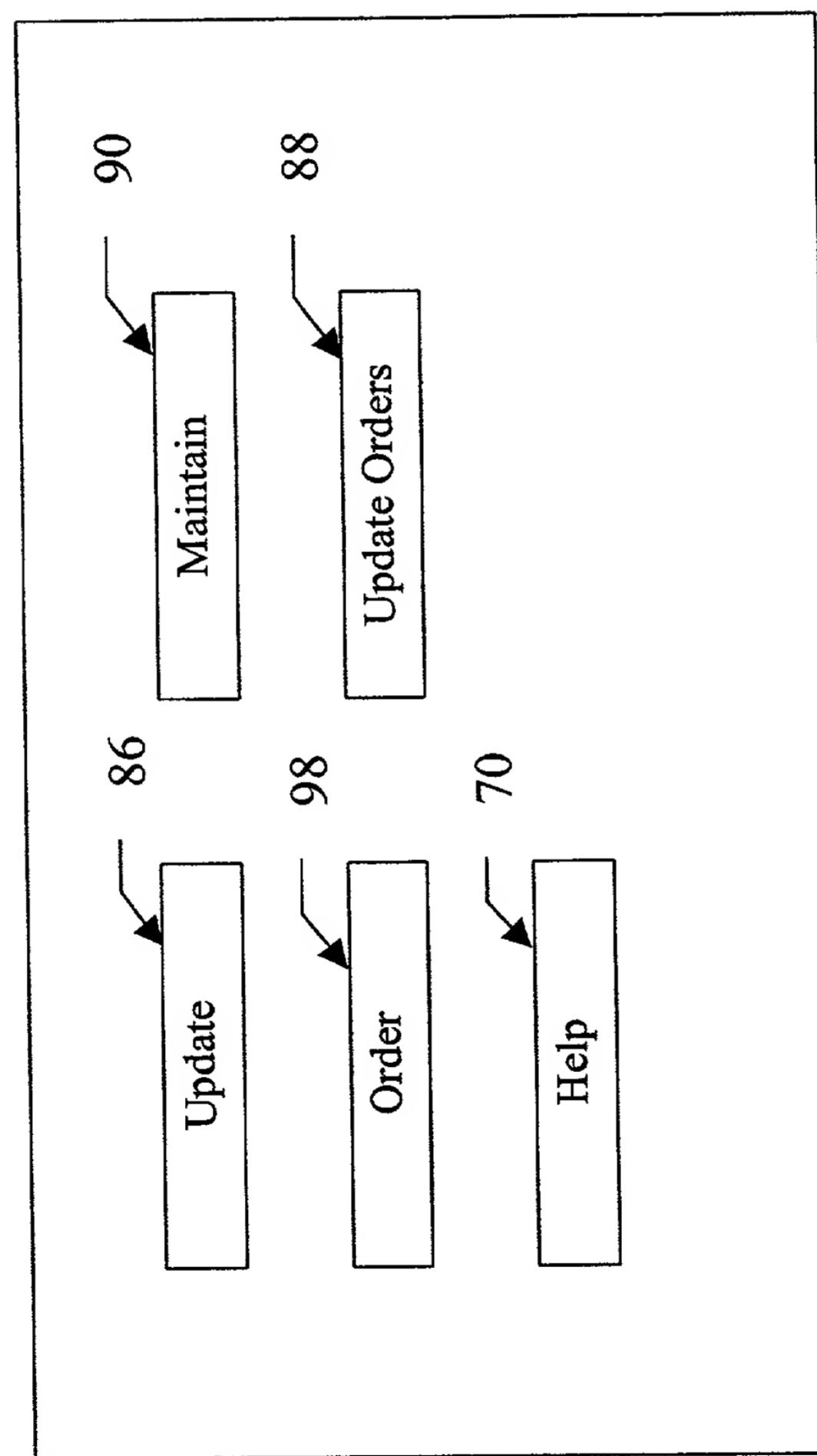


Fig 7

Fig 8



MFG	CODE	DESC.	FAULT	COST
xxxx	A-100	VCR	No Picture	100
xxxx	A-100	VCR	owy Pictu	80
xxxx	A-100	VCR	No Sound	75
xxxx	A-100	VCR	Other	50
xxxx	A-100	VCR	No Alarm	30

32

38

92

94

Fig 9

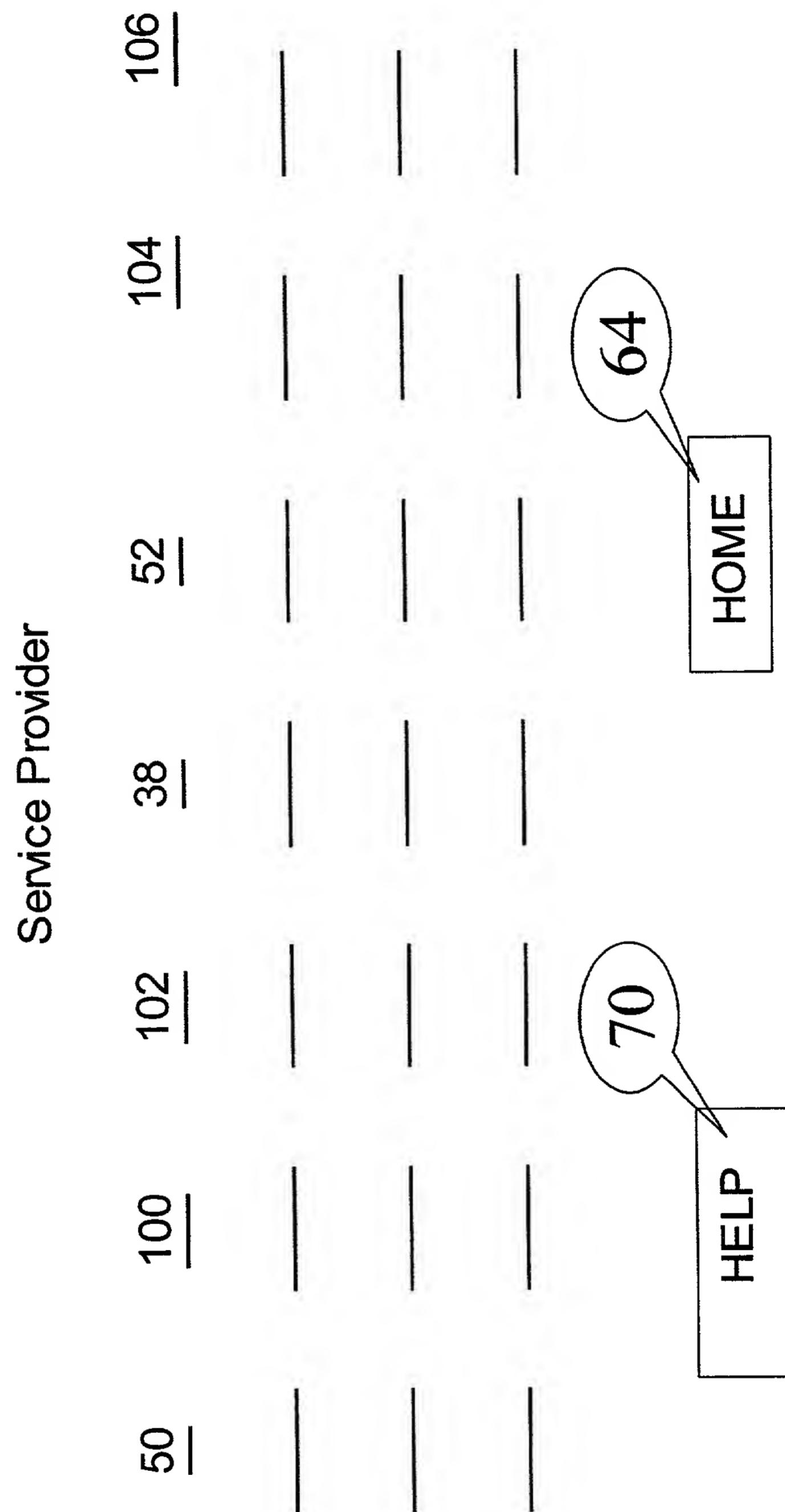


Fig 10

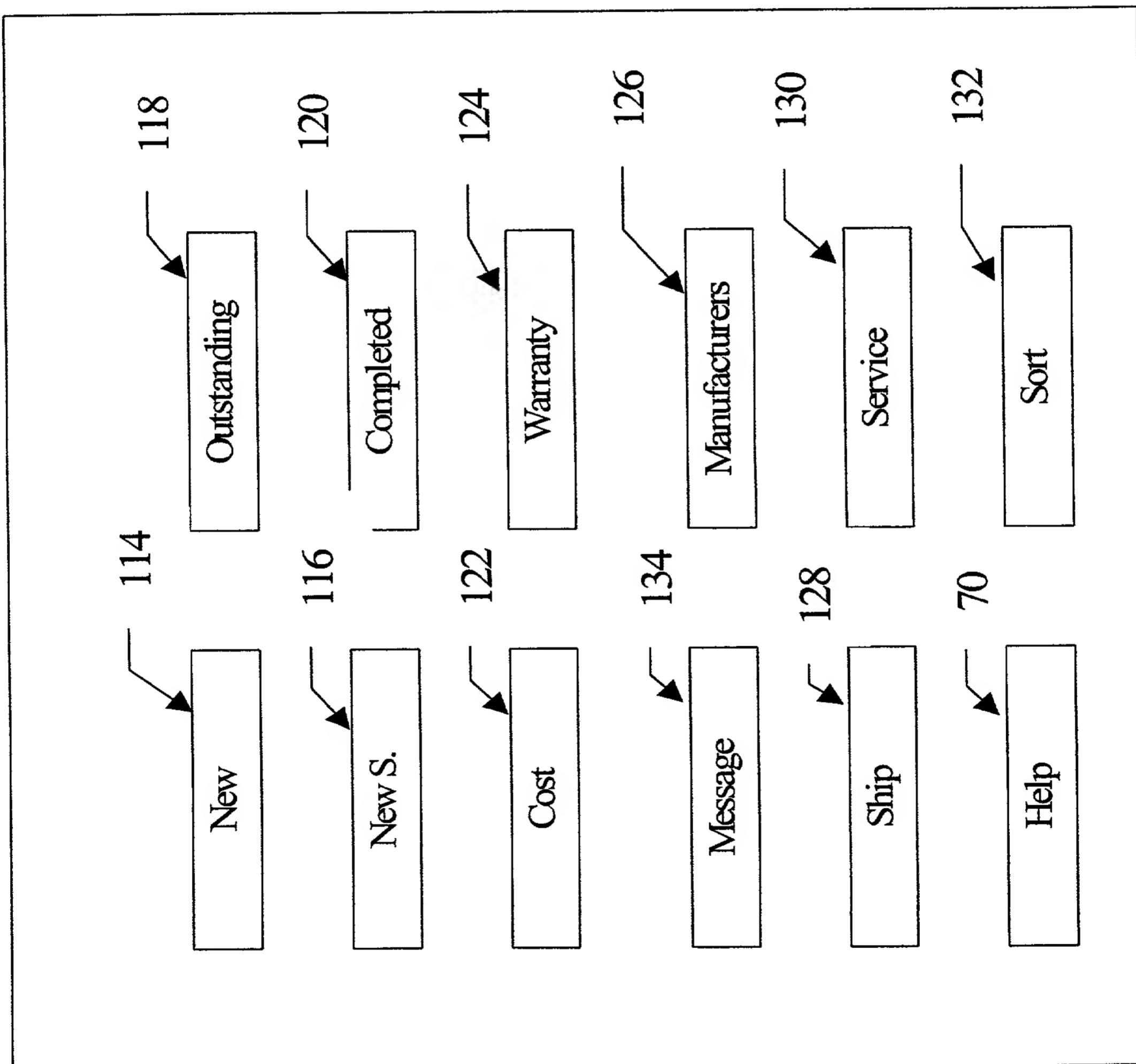


Fig 11

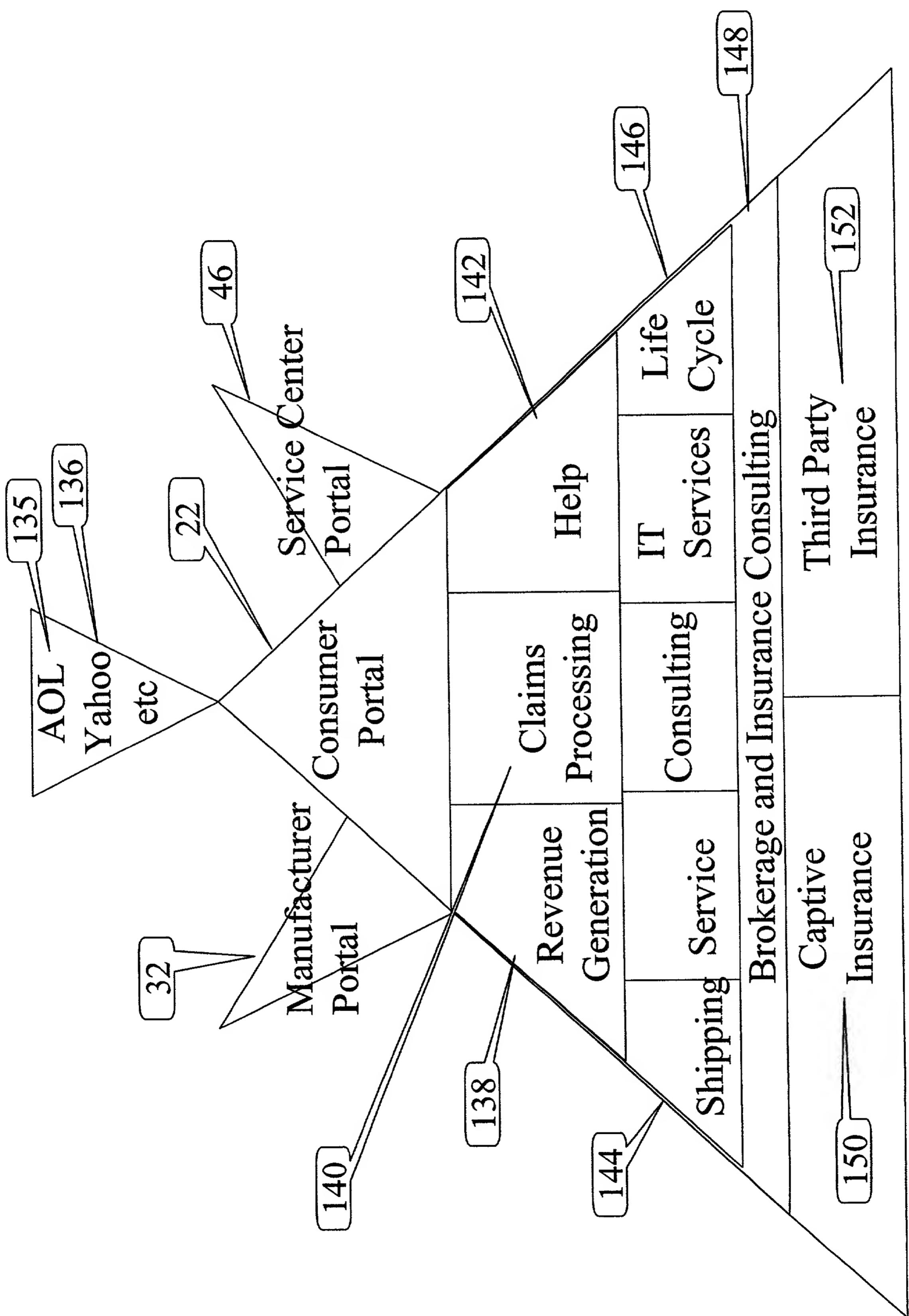


Fig 12

Fig 13

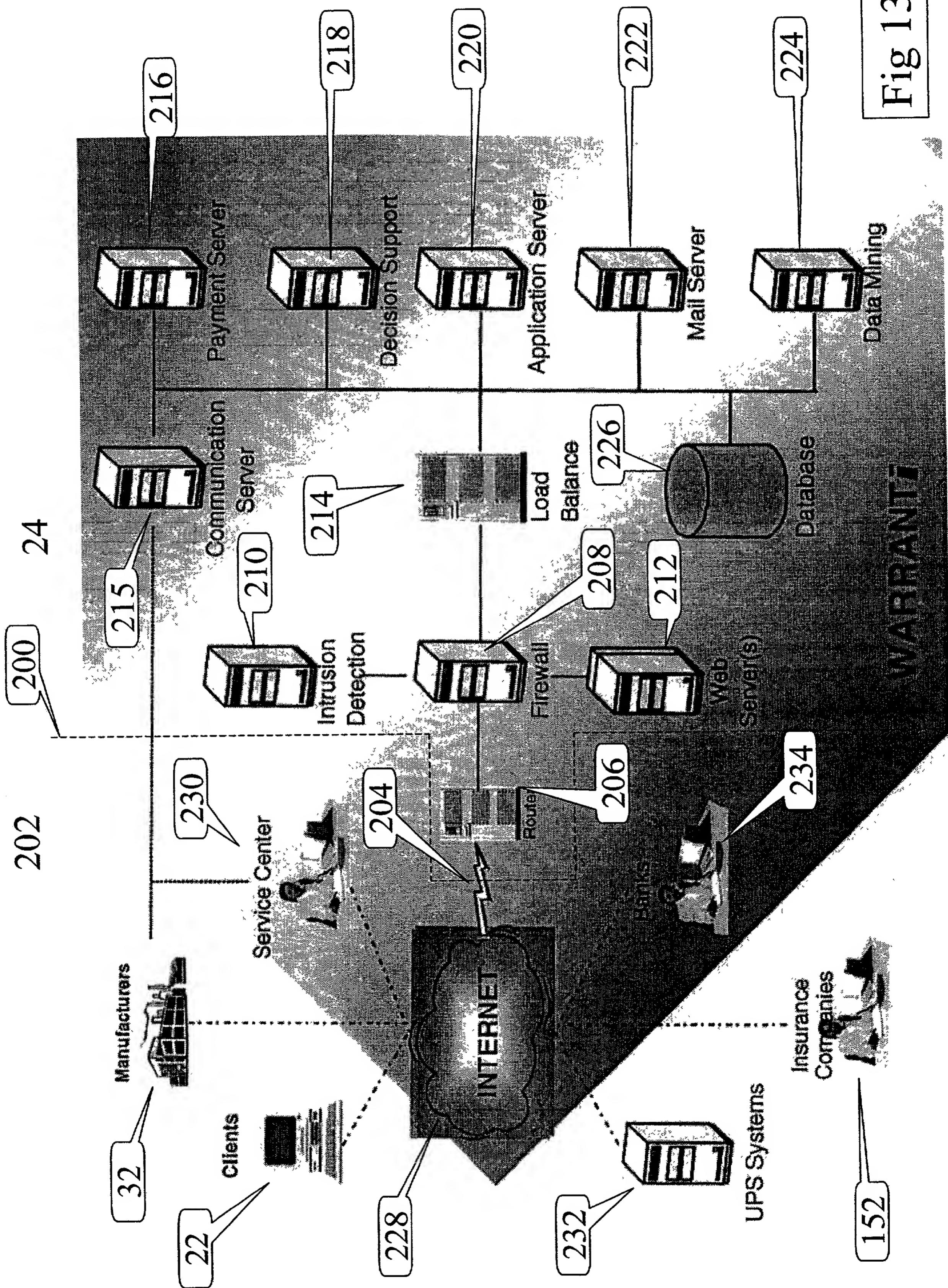


Fig 14

In Home Repair

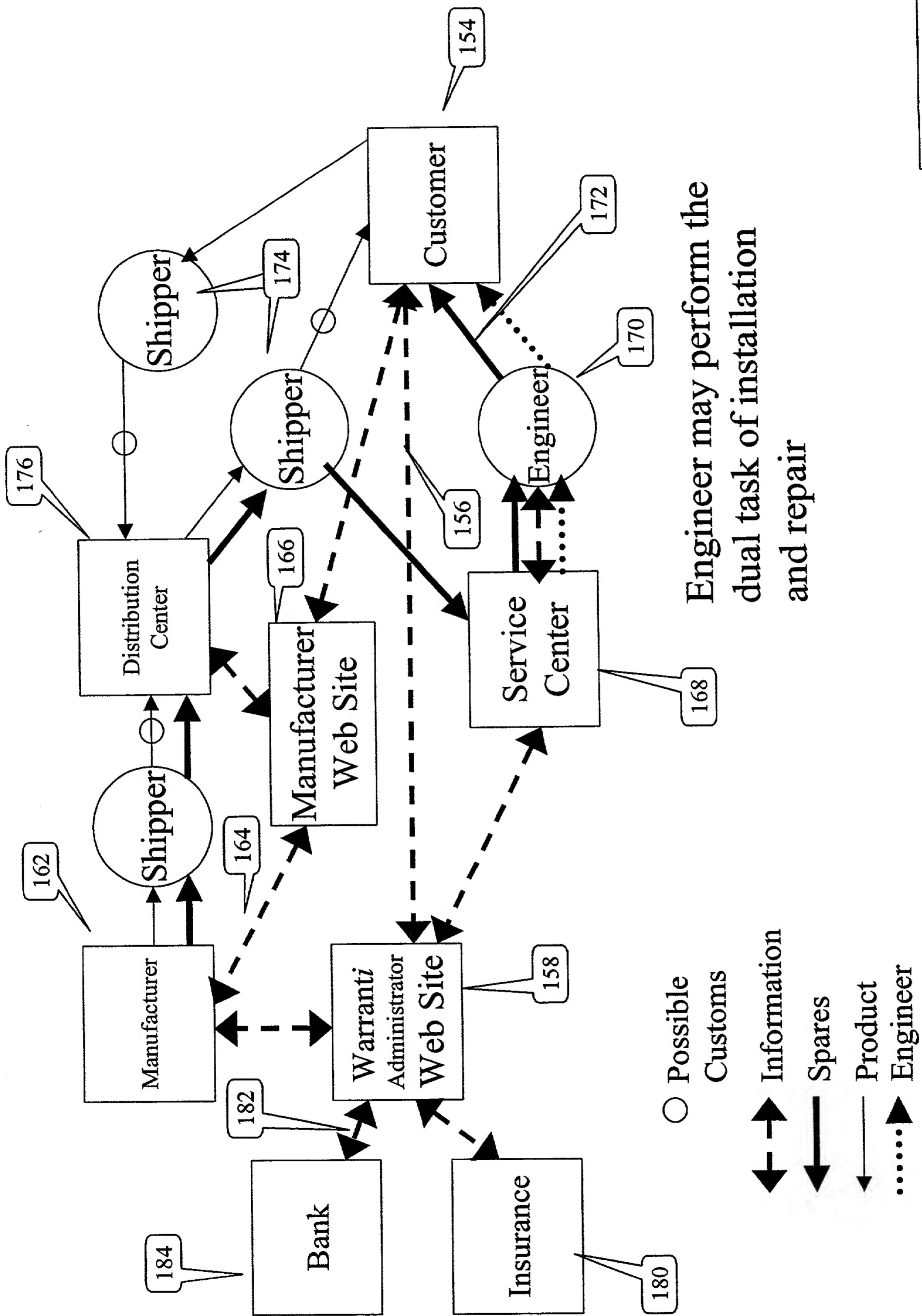
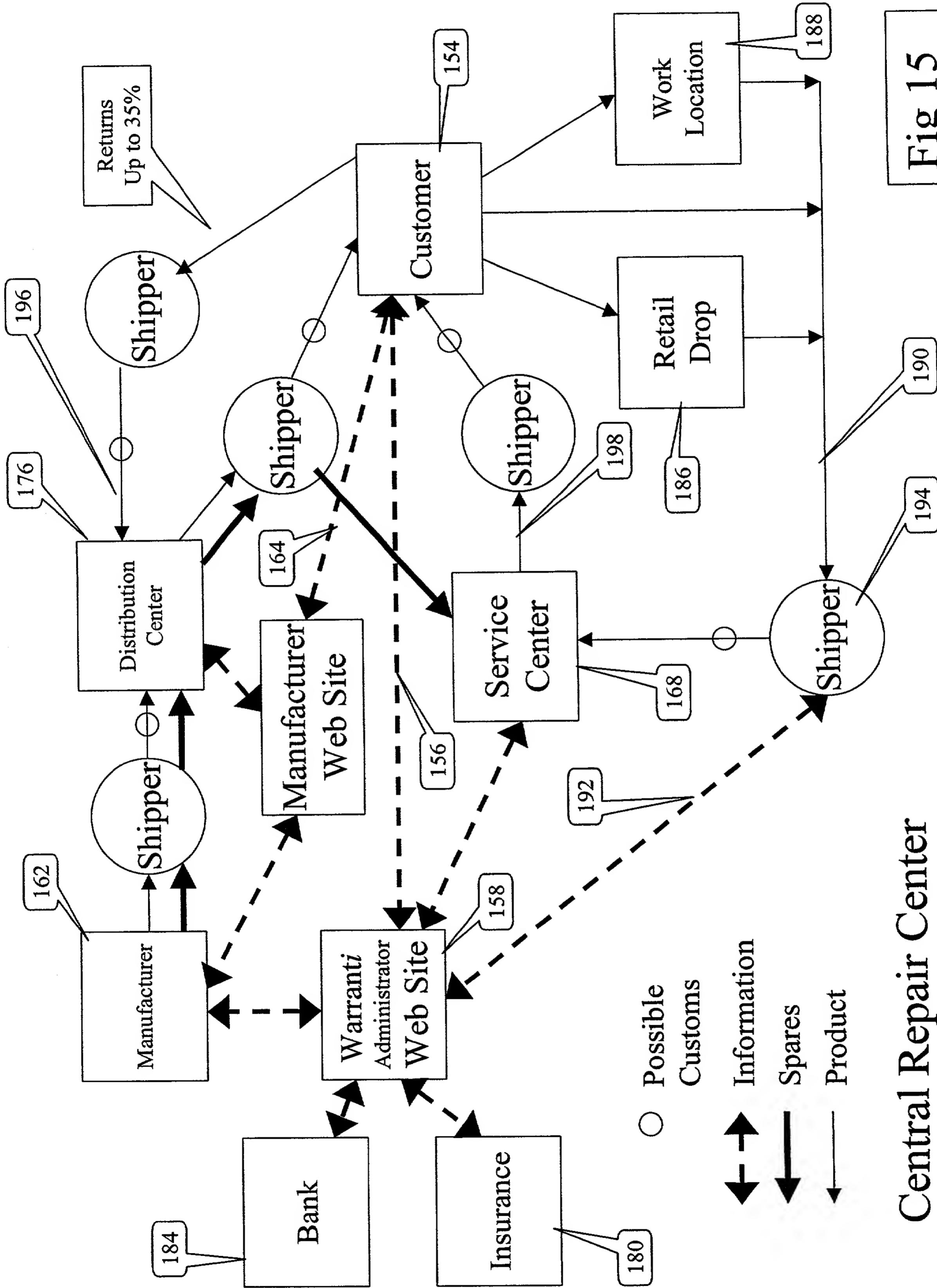
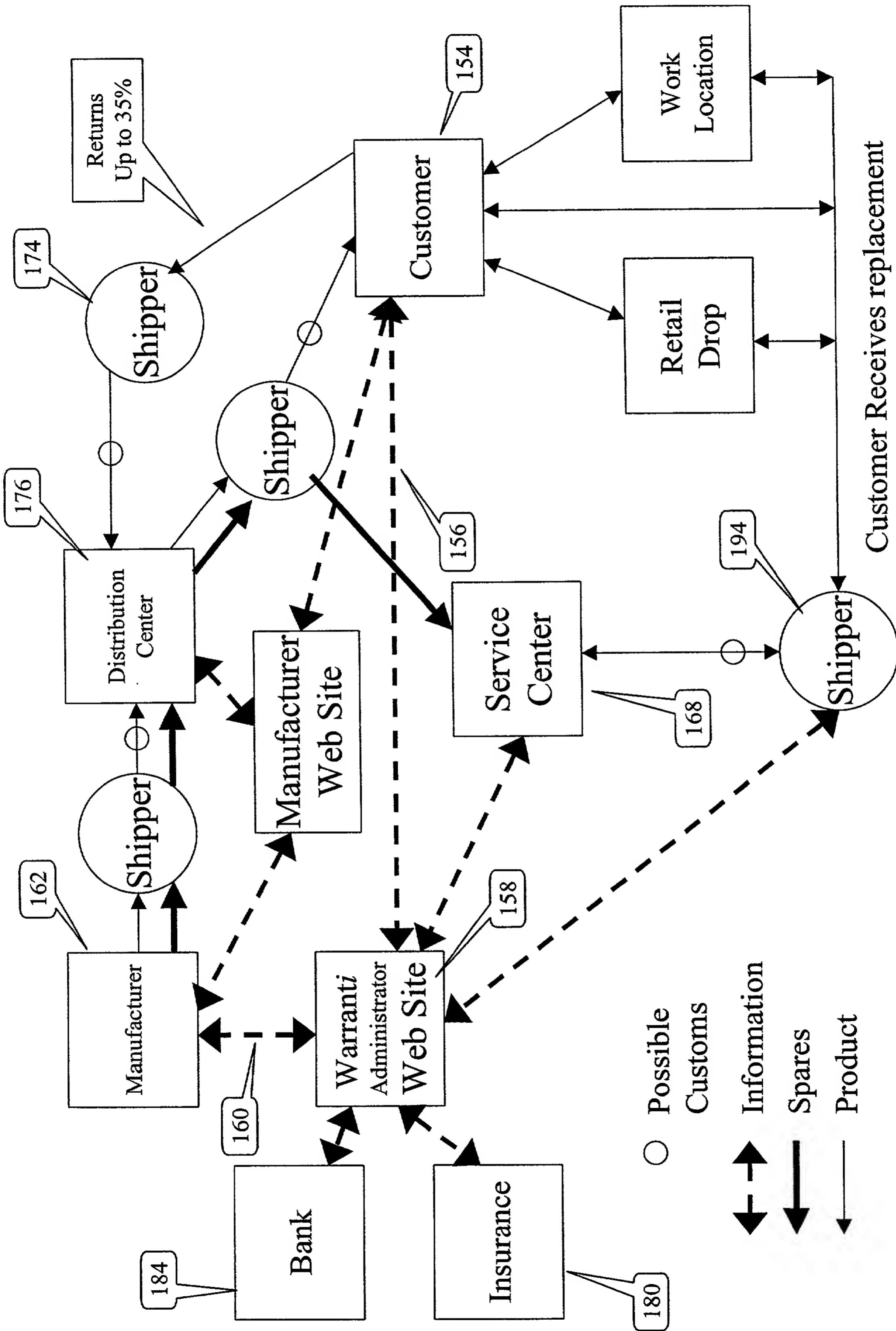


Fig 15

Central Repair Center





Replacement Only

Customer receives replacement and uses packaging to return defective product

Fig 16

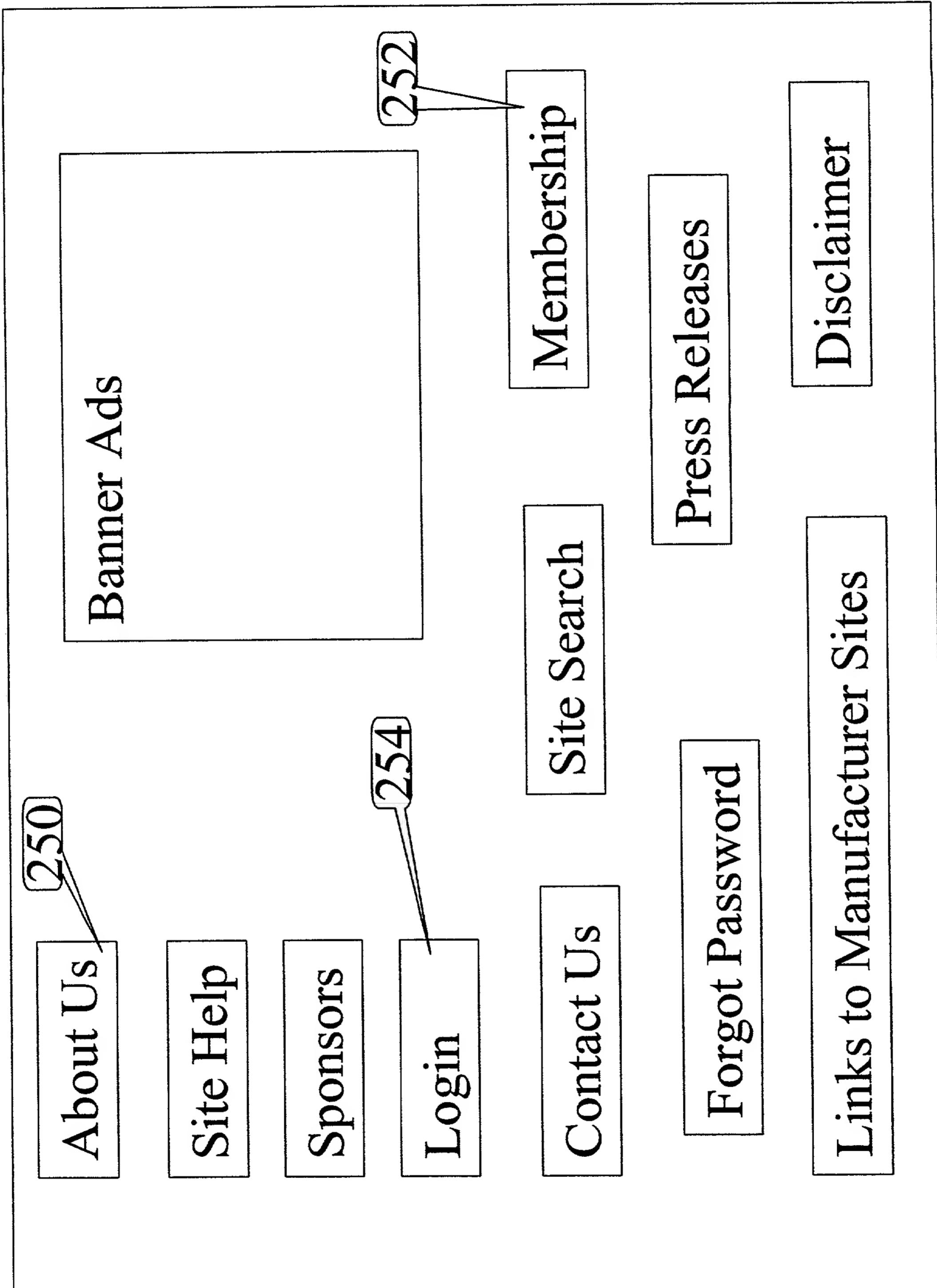
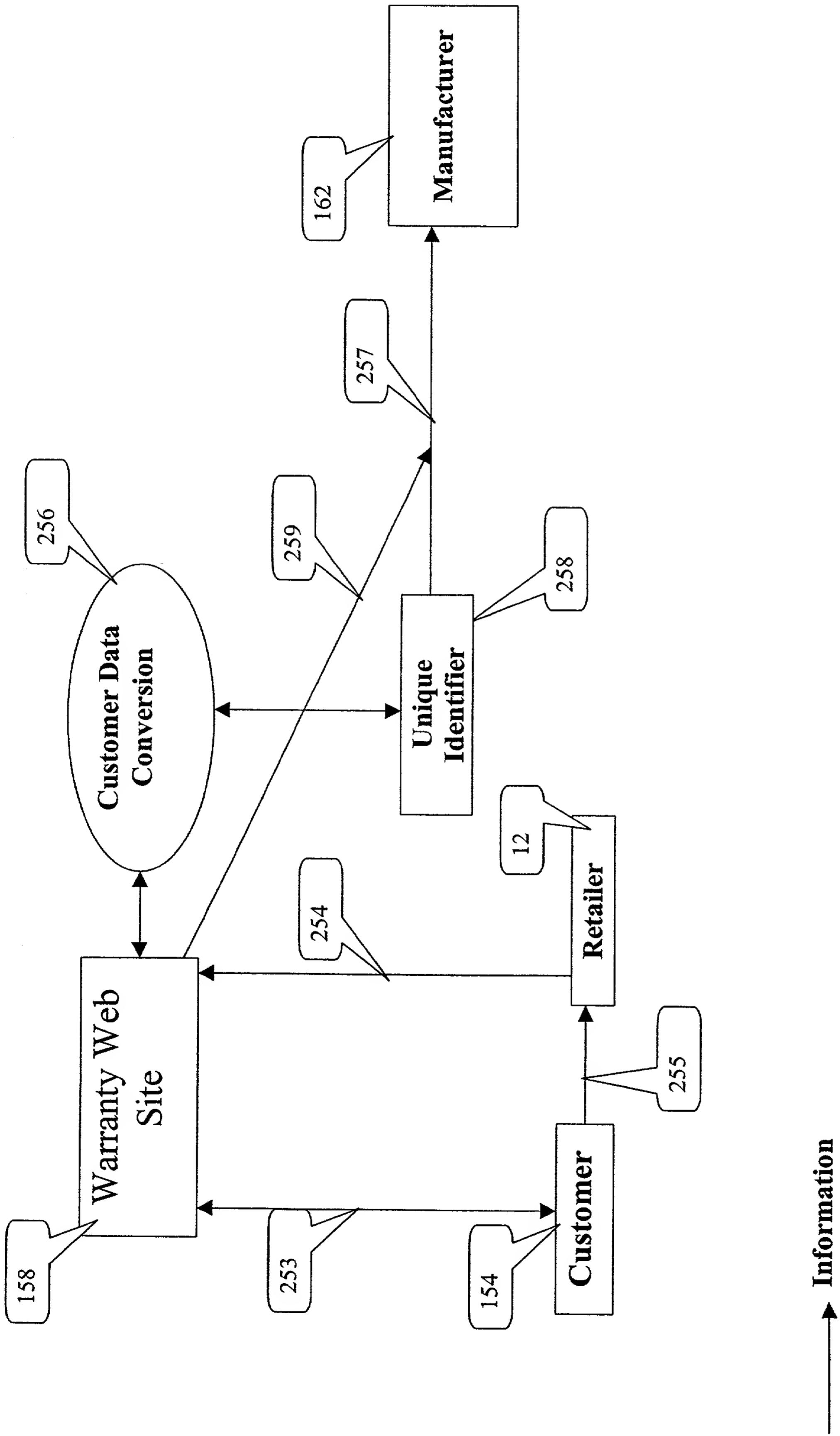


Fig 17



Point Of Sale Registration

Fig. 18

Cash Card Registration

Fig. 19

